

# TECH - TALK

An exciting newsletter from *Unitel*

2400 W. Leonard St.  
Appleton, WI 54914  
(920) 739-1288

April 2001

2715 Post Rd.  
Stevens Point, WI 54481  
(715) 344-1962

## Technician Focus On:

### *Scott Pelletier*

This month's edition features a section where we discuss our Telecomm Technician of the month that has displayed excellent workmanship in the area of service and installation. Many customers already know Scott and would recognize him if he walked in. Scott has worked with Unitel for over two years and currently resides in the Oshkosh area. Scott was in the Air Force for six years and has extensive working experience on telephony equipment. He enjoys many activities other than working at Unitel, such as golfing and attending church functions. Scott appreciates customers' needs and enjoys the face-to-face interaction with Unitel's clientele. The next time you see Scott, tell him you saw the bit on him in the newsletter.

## A Message from the President:

### "News from TAG"

By: Jim Anderson

Unitel, Inc., Northeast and Central Wisconsin's leading telecommunications interconnect company has been selected to join Technology Assurance Group (TAG). What exactly does this mean? TAG is an innovative cooperative

designed to provide numerous services to selected business telecommunications companies in a certain geographical region. TAG selected Unitel in the Northeastern and Central region of Wisconsin mainly because of their company's community reputation, years in business, financial strength, responsive service and technical expertise in both voice and data telecommunications services. Fred Stoeger had this to add,

"TAG is an exceptional organization that will benefit Unitel and it's customers for years to come."

TAG is a member owned organization formed to ensure that customers such as you have continuous, high quality service. Unitel has joined with Technology Assurance Group to assure that you will receive the necessary support for certain disaster relief situations that may occur. Unitel, Inc. has made a substantial financial commitment to TAG to ensure the continuous coverage of the telecommunications equipment you have purchased. In addition to

this, TAG also provides Unitel the ability of offering you the choice of 14 different long-distance carriers. This has dramatically reduced expenses with other vendor's customers throughout TAG. Yet another feature that TAG brings to you is the availability of DSL service in parts of Wisconsin. This service is not yet offered in most of Unitel's customers' regions but it is coming soon! *(For more information or if you have any additional questions concerning related topics, please call Fred Stoeger or Jim Anderson at 800 - 359-7833.)*

## CONGRATULATIONS

# UNITEL